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ISSUE CLASSIFICATION	
Class	Subclass

**PATENT NUMBER**

5-852

O.I.P.E. PATENT DATE  
FA SCANNED HKM ③ MS2 Q.A. ALI 3 W

APPLICATION NO. 09/826121	CONT/PRIOR	CLASS 707	SUBCLASS 102	ART UNIT 2172	EXAMINER Jucknagel/us
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Method, system, and program for customer service and support management

PTO-2040  
12/89

<b>ISSUING CLASSIFICATION</b>															
<b>ORIGINAL</b>				<b>CROSS REFERENCE(S)</b>											
<b>CLASS</b>		<b>SUBCLASS</b>		<b>CLASS</b>	<b>SUBCLASS (ONE SUBCLASS PER BLOCK)</b>										
<b>INTERNATIONAL CLASSIFICATION</b>															

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<input type="checkbox"/> <b>TERMINAL DISCLAIMER</b>	<b>DRAWINGS</b>			<b>CLAIMS ALLOWED</b>	
	Sheets Drwg.	Figs. Drwg.	Print Fig.	Total Claims	Print Claim for O.G.
<input type="checkbox"/> The term of this patent subsequent to _____ (date) has been disclaimed.	_____ (Assistant Examiner) (Date)			<b>NOTICE OF ALLOWANCE MAILED</b>	
<input type="checkbox"/> The term of this patent shall not extend beyond the expiration date of U.S Patent. No. _____ _____ _____	_____ (Primary Examiner) (Date)			<b>ISSUE FEE</b>	
				Amount Due	Date Paid
<input type="checkbox"/> The terminal ____ months of this patent have been disclaimed.	_____ (Legal Instruments Examiner) (Date)			<b>ISSUE BATCH NUMBER</b>	

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